



1. What is eStatement?

M & A eStatement Portal is a service provided by M & A Securities Sdn Bhd to allow our clients to view and download their own statements online at <https://estatement.mnaonline.com.my>
The eStatement is available in PDF format.

2. Why eStatement?

To promote environmental sustainability and reduction in paper consumption. This is also to comply with the directive issued by the Securities Commission Malaysia in relation to the phasing out of the issuance of physical contract notes.

3. What types of statement can I get from the eStatement?

There are 6 types of eStatements available in M & A eStatement Portal (where applicable):

- i. Contract Statement
- ii. Contra Statement
- iii. Setoff Statement
- iv. Client Monthly Statement
- v. Foreign Stock Monthly Statement
- vi. Monthly Margin Statement

4. Who can access M & A eStatement Portal?

In order to access into M & A eStatement, you need to be an existing client of M & A Securities Sdn Bhd.

5. How to access M & A eStatement Portal?

Here are the simple steps to register and access:

- i. Visit mnaonline website and click on “eStatement” tab or visit <https://estatement.mnaonline.com.my/>
- ii. Click on “First time login”
- iii. Key-in your Email address or Mobile phone number
- iv. A One Time Password (OTP) will be sent to your Email address or Mobile phone number
- v. Key-in the OTP and click continue
- vi. Create a New Password. Enter your New Password and Confirm Password, and then click “Save” to proceed
- vii. Once password is created, you will be directed back to Log in screen
- viii. Login into the system by using your registered Email address or Mobile phone number and password



6. Can I register with Trading account or NRIC?

No. You must register with either Email address or Mobile phone number that exists in our system. Please ensure your Email address or Mobile phone number use for registration is same as information in our system.

7. If I have more than one account with M&A, do I need to register eStatement for different accounts?

No. You need to register once using your Email address or Mobile phone number.

8. Can I change my Email address or Mobile phone number?

Yes. Please complete and sign the “APPLICATION FOR UPDATING OF TRADING ACCOUNT PARTICULARS” form and submit to our Credit Control Department to update your Email address and Mobile phone number.

9. Can I use the same password for the new Email address or Mobile phone number after change?

Yes. You can login with same password after change of new Email address or Mobile phone number.

10. I have already registered for eContract. Do I need to register for eStatement?

You may sign up for the eStatement portal to enjoy the convenient and better management of your past statements.

11. How long after my transaction date can I retrieve my eStatement?

All eStatements in our portal can be printed out in hardcopy or downloaded to an electronic storage medium. We will retain the eStatements at the portal up to six (6) months.

12. What happen if I want to receive hardcopy statements?

You can enjoy receiving the hardcopy statements until 14 October 2023. If you wish to receive physical copy of statement, a fee of RM10.00 per envelope will be charged to your statements after 15 October 2023.

We encourage you to register for eStatement portal to enjoy the benefit of eStatement service.